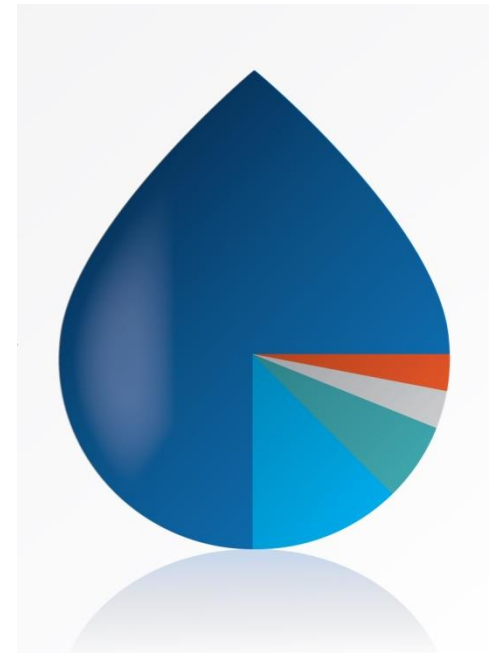


# Efficient Network Operations. Different Aspects of Leakage

Network operations function. Leakage implications. Real-life examples and learnings from Sofia. Simple conclusions.



# Contents

Network Operations Aspects. Leakage

A Case Study: Trying to Be Comprehensive

Lessons Learned

WATO: A Bit More about Us

# The Job of the Network Manager

## Key Performance Indicators

Water Quality



Supply Interruptions



Pressure



NRW (Losses)



GIS



SCADA



Modelling



Workforce Mng



## Technology

## Cost Drivers

Repairs (reactive)



Labour



Energy



Metering



Network Performance



Work Organisation



Investment Decisions



Customer Service



## Staff Competences

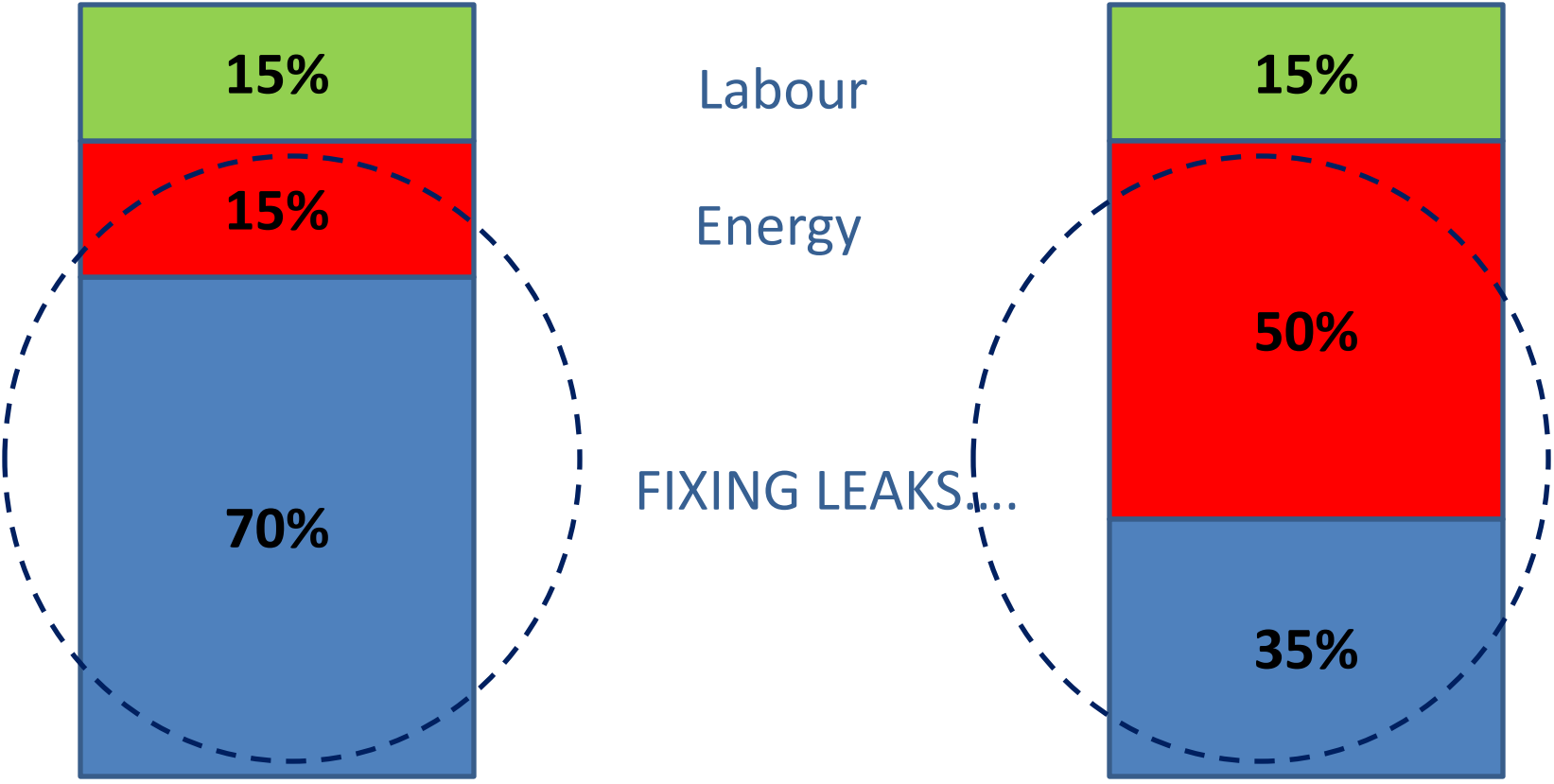


Heavily impacted by leakage



Moderately impacted by leakage

# Network Mng't: Cost Structure



# Prioritisation

Priority	Number of zones in this group	Losses - % of Total	Length of network	Number of bursts (per year)
High	10	15%	< 200 km	> 2 000
Medium	20	15%	Approx. 500 km	> 2 000
Low	130	70%	> 3000 km	Approx. 5 000

Target: Handle Top 10 zones:

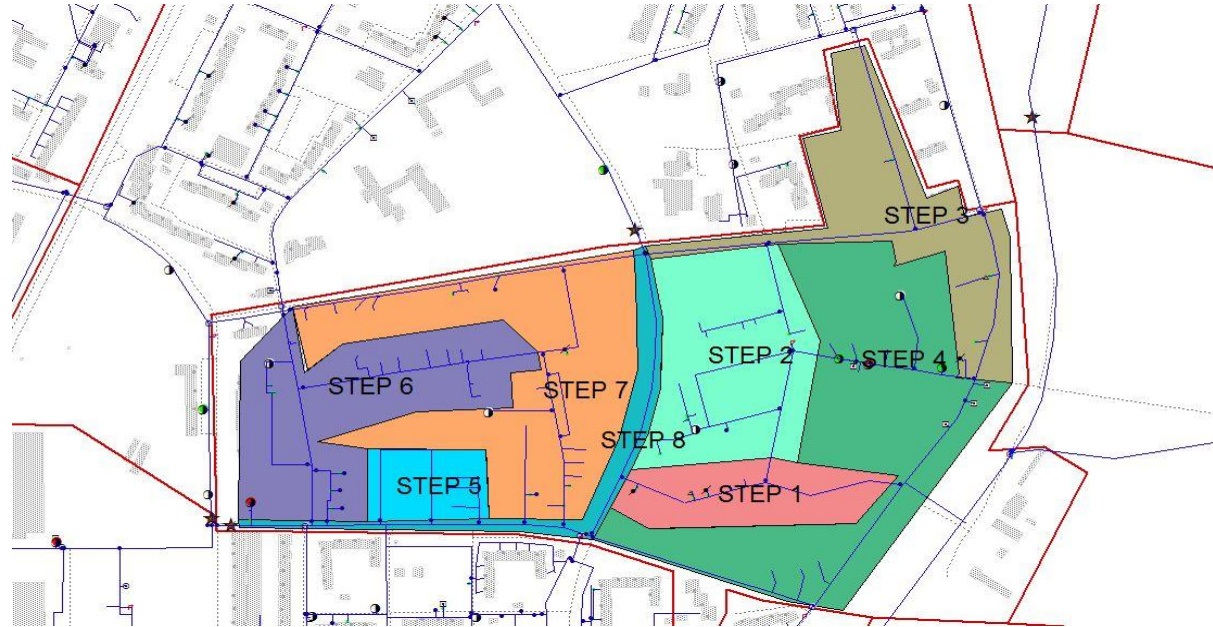
- 50% reduction of losses = 7.5% of total NRW reduction;
- 50% reduction of leaks = 10% of OPEX on repairs saved

Focus on 5% of network & target 50% reduction

# Case Study: Selected Zone

## Zone 454

Length of mains	8 900 m
Population	10 497
Connections	300
Large customers	19
Special clients	1 hospital
MNF	168 m <sup>3</sup> /h



A zone worth trying: network length relatively small, number of connection as well, MNF per km quite high...

# Basic Strategy for Handling the Zone

Analyse Zone balance (profile of water into supply)

Step testing in exhaustive detail

Focus on house connections

Check all stop, wash-out valves and hydrants

Proactive: correlation after step testing

Finding and repairing a golden leak is a desired but highly unlikely scenario. A combination of measures will probably direct us to a number of silver ones...

# Reality: Network Condition



Steel network in bad condition

Pressurised house connections

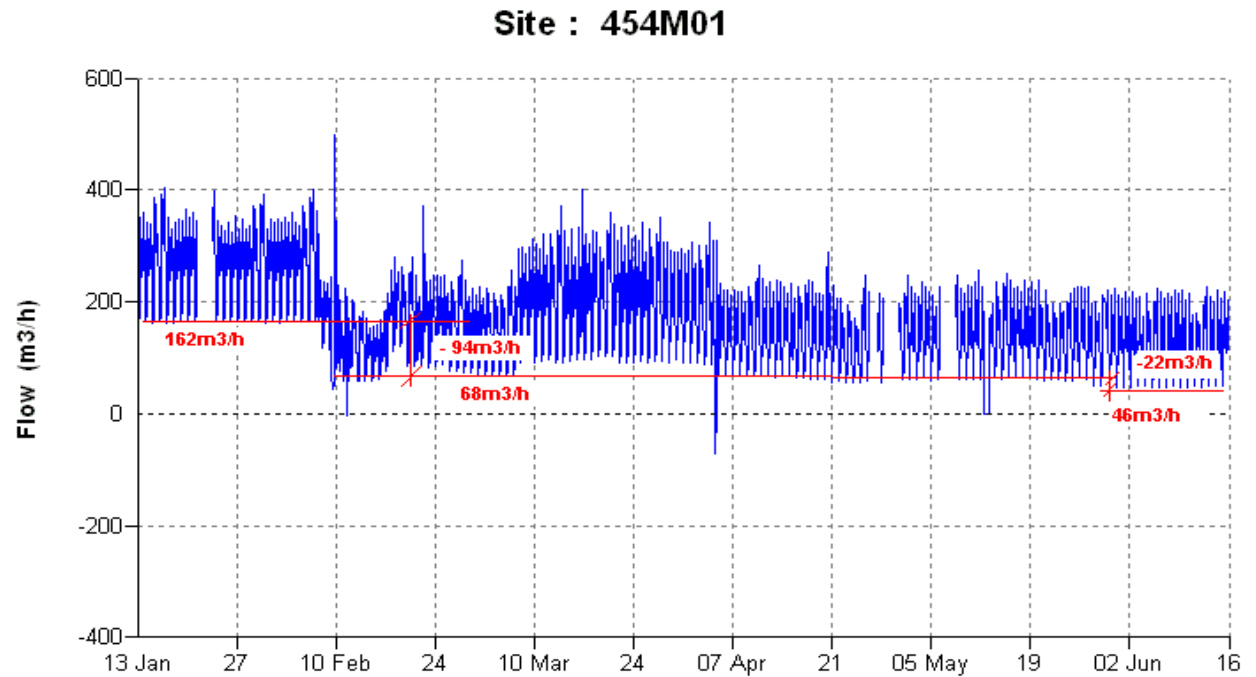
30% of valves not found...

Wash-out valves leaking

Sectoring resulted in quality issues...



Two  
months  
later...



## SUMMARY OF MEASURES

20 Large-diameter valves repladed (up to 400mm)

42 house connections replaced

1 wash-out valve found open

2 hidden leaks repaired

Whole area step tested and correlated twice

# Case Study Conclusions

Prioritisation at zone (DMA) level is a must

MNF useful and practical as an approach: keep it low

Assets: pipe are important but valves even more

Integrity of infrastructure, tools and services: driven by operations requirements and management principles

# The Backbone of WATO

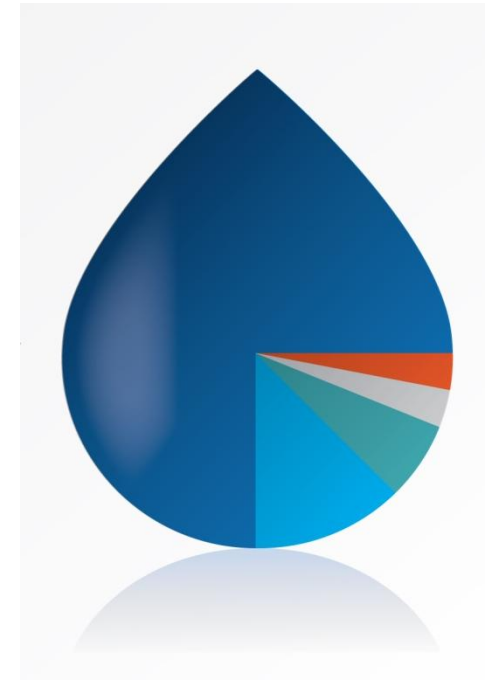
Understanding operations

Practically proven

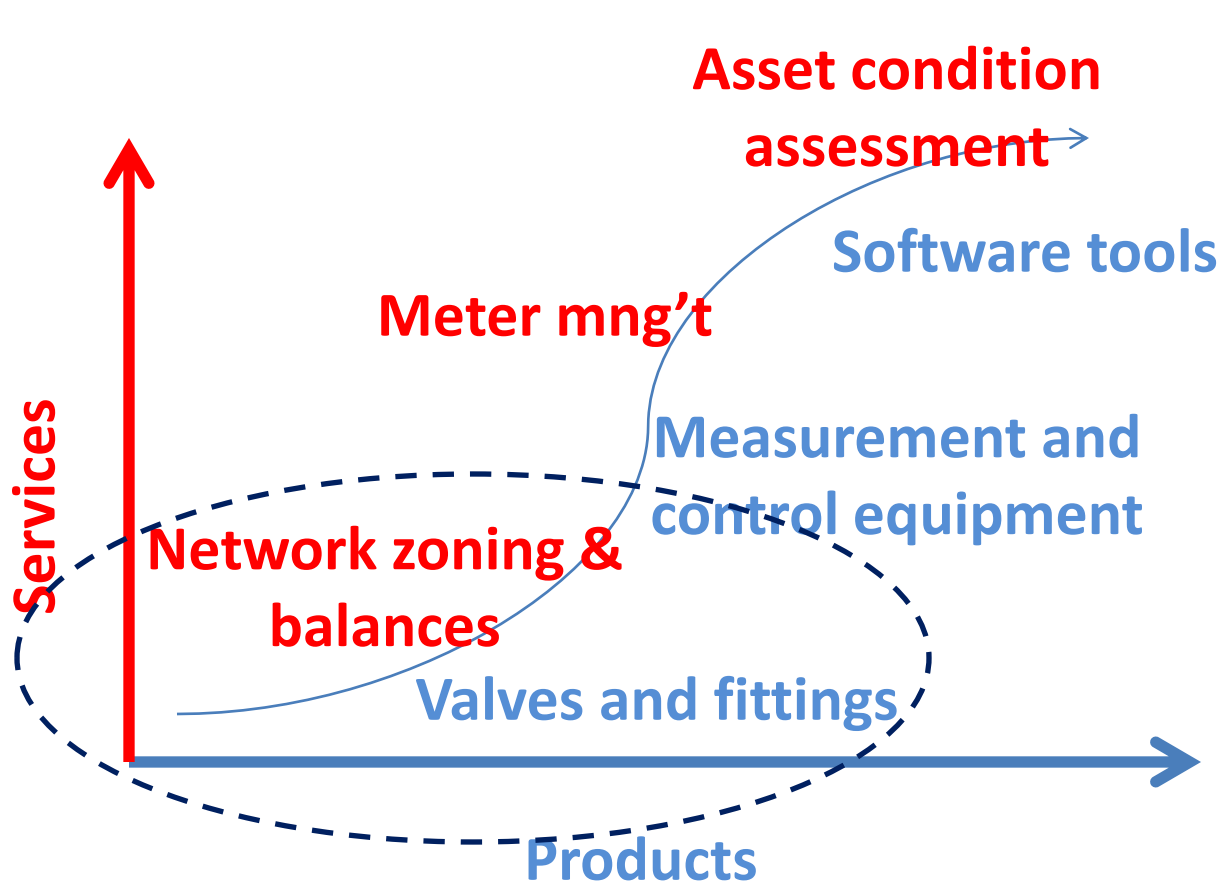
Academically sound

Business oriented

Reliably and responsibly produced



# The Concept of WATO. Simplified

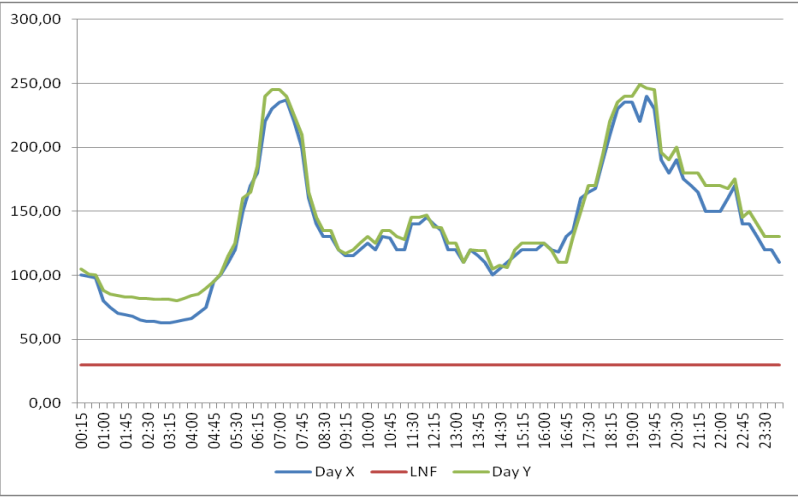


Our mission: to develop sustainable water systems

Our vision: to be preferred provider based on innovation and cost-effectiveness



# Next Step: Collecting the Expertise



Understanding zone balances

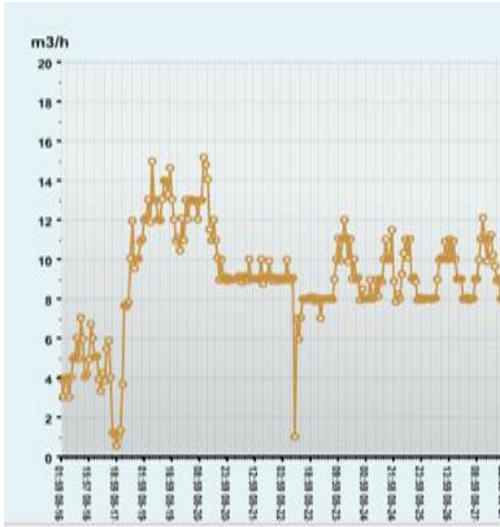
Key prioritisation approach

Practicality of night flow comparisons

Commercial losses focus

Meter under-registration

Geo-positioning of meters



# Sustainable Infrastructure: WATO Control Valve

## Solution areas

- Water hammer
- Pressure management
- High-rise buildings

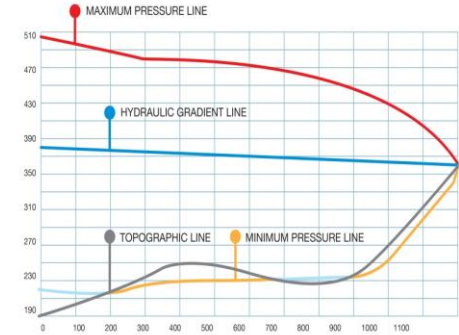
## Key characteristics

- High-flow capacity
- No cavitation
- Low-flow stability



# Sustainable Infrastructure: Delivered by WATO

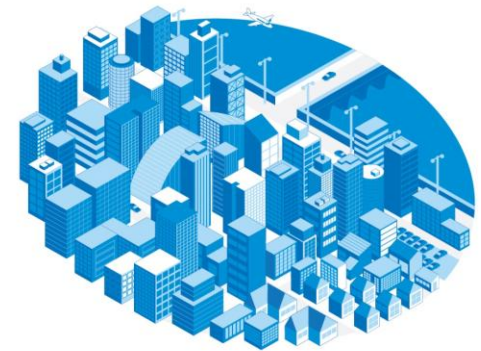
Preliminary hydraulic analysis



Product delivery



Project implementation





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